

PRESTON

DERMATOLOGY • SKIN SURGERY

PATIENT AGREEMENT

We are so happy you chose PRESTON DERMATOLOGY & SKIN SURGERY CENTER for your skin care needs! We look forward to years of providing you with expert treatment and caring service for years of healthy, beautiful skin, hair and nails.

PRESCRIPTIONS:

You may have been prescribed medications by the doctor for your skin condition. These prescriptions will be sent automatically your pharmacy on file. If you did not update us with your pharmacy, please call or email us with this information to ensure you do as soon as possible, or there may be a delay getting your medications. Please allow 24 h for the pharmacy to

Sometimes the doctor may prescribe medications that are also available OTC for purchase. Your pharmacy may therefore not dispense these medications and instead offer you the option of purchasing them OTC. Please check with them.

REFILLS:

The amount of refills authorized on your medications depends on when the doctor wishes to reassess your condition and medication. We will provide enough for your requirements until your next scheduled visit with the doctor.

We strongly encourage you to attend for your advised follow up visit so that the doctor can review your progress and need for continuation of medication. If you call the office requesting extra refills, we will do our best to help out but advise a follow up with the doctor for more long term prescriptions.

BLOODWORK:

We may give you forms to have bloodwork done. You may present it to the nearest Clinical Pathology laboratory (e.g. Labcorp) or to your PCP who can add the tests requested. Ask our Front Desk staff for a local map of nearby labs.

We will contact you with the results of your labwork after the doctor has reviewed them.

SURGERY/PROCEDURE:

You may have had a procedure performed today. Please be aware bleeding, bruising, pain, scarring, delayed wound healing, change in skin sensation, skin discoloration, swelling, pain, incomplete removal and pathology report that is inconclusive are all potential risks. We are here for you and advise that you call the office with any questions you may have.

DERMATOPATHOLOGY:

If you had a skin biopsy or excision you will be called by our office staff with the pathology results of your procedure. Expect to wait approximately 1 week for the pathology report. Occasionally the pathology lab may run extra tests which delay this even further. A member of our team will call you with the pathology report after it has been reviewed by the doctor.

RESULTS:

In many cases, if the doctor is satisfied the report is not concerning we will advise of that and simply arrange the next routine follow up with doctor. In some cases the doctor may want to see you in clinic to further examine you and discuss the results and further management options. If a further surgery needs to be done, and can be done by the doctor at this appointment, every effort will be made to do so.

Please note our telephone staff are not medical doctors and can only read out the results and/or provide you with the written report. They cannot fully interpret any reports or advise you on what to look for on examination. If you want the doctor to call you with the results, there is an additional phone fee of \$40 (we would need credit card on file beforehand) and be aware she may still request you come in for a physical exam if necessary. You may call the office to request and schedule a time for the doctor to call.

COST: Our office will only bill for the services our doctor provides and not for laboratory or pathology services. You will likely receive a separate bill from the Pathology labs.

QUESTIONS/CONCERNS:

If you still have any questions or concerns, contact us MONDAY-FRIDAY 8am-5pm. We do our best answer your calls as soon as we receive them, but advise you that it may be 24h before a member of our staff is able to address your particular concern.

As always, we encourage you to log on to our PRESTON DERMATOLOGY & SKIN SURGERY patient portal and contact us with any questions. Ask our Front Desk staff how to register if you have not already done so.

If you believe you are calling about a medical emergency and are unable to reach us, we ask that you call 911.

Finally, our Practice Manager is always happy to answer any further concerns.

CONTACT US:

1010 High House Road, Suite 202, Cary, 27513

Tel: 919.388.9103;

Fax: 919.234.0856

Front Desk: frontdesk@prestondermatology.com

Medical Assistant: medicalassistant@prestondermatology.com

Practice Manager: pm@prestondermatology.com

Patient Name:

Signature:

Date:

Witness:

Signature:

Date: